All homes built after 1990 have master shut off valves located inside the home where the water line enters the house from the water meter. Shut off this valve during an emergency or during home plumbing maintenance. If you live in an older home, you may have a shut off valve that is buried or inoperable, or you may not have one at all! In these cases, your only option is to use the meter stop on water meter. The meter is the property of the Sammamish Plateau Water and Sewer District. However, customers are permitted to shut off water meters during an emergency event. A special tool called a water meter key is used to turn off water meters; however, it can be done with a crescent wrench and a screwdriver. To shut off your water meter, follow these easy steps:

**PLEASE USE CAUTION WHEN OPERATING THE METER STOP!** If you cause any damage to the meter, you will be responsible for any repairs or replacement costs. If you have any problems turning off your meter, please call the District office at 425-392-6256 and we will send someone out 24 hours a day, 7 days a week, and 365 days a year to help you!