

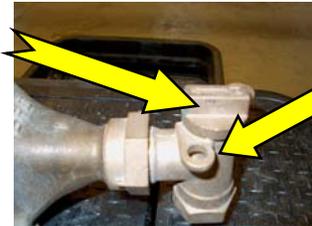
HOW TO SHUT OFF YOUR WATER METER

All homes built after 1990 have master shut off valves located inside the home where the water line enters the house from the water meter. Shut off this valve during an emergency or during home plumbing maintenance. If you live in an older home, you may have a shut off valve that is buried or inoperable, or you may not have one at all! In these cases, your only option is to use the meter stop on water meter. The meter is the property of the Sammamish Plateau Water and Sewer District. However, customers are permitted to shut off water meters during an emergency event. A special tool called a water meter key is used to turn off water meters; however, it can be done with a crescent wrench and a screwdriver. To shut off your water meter, follow these easy steps:



It is always best to locate your water meter prior to an emergency event! First, find your water meter location. It is typically near the property line by the street. If there are two meters in a meter box, the one that is closest to your property is likely yours. You will need a crescent wrench and a screwdriver. Next, remove the meter box lid. Locate the meter stop, which is between the meter and the street. Now adjust your crescent wrench to fit and place it on the meter stop.

Meter Stop



Meter
"Ear"



Stand the crescent wrench on the meter stop and insert your screwdriver through the hole in the end of your wrench to form a "tee". Then turn the wrench one clockwise 180 degree turn to the "off" position. When the "ears" on the meter stop line up, and the arrow on top of the meter stop points toward the street, the meter is off.



To turn the meter back on, reverse the process. Turn the meter stop slowly to allow the water to gradually return into the water line. When the arrow on the top of the meter stop points towards your house, the meter is on and you will once again have water supply in your home

Information and photos provided courtesy of Highline Water District and used with permission.

PLEASE USE CAUTION WHEN OPERATING THE METER STOP! If you cause any damage to the meter, you will be responsible for any repairs or replacement costs. If you have any problems turning off your meter, please call the District office at 425-392-6256 and we will send someone out 24 hours a day, 7 days a week, and 365 days a year to help you!